

Official Rules – "🎁 Get Rewarded for Your Voice! 🍰"

1. Organizer

The rewards program is organized by *The Scent Lounge* (hereinafter referred to as “the Organizer”).

2. Program Title

"Get Rewarded for Your Voice!" – A rewards program for participating in surveys, online discussions, and focus groups.

3. Eligibility

Participation is open to individuals aged 18 or older, residing in the United Kingdom, who are members of the *Scent Lounge* community and have access to the internet and a valid email address.

4. How to Earn Credits

You can earn up to the following credits for participating in these activities:

- Up to **10 credits** for each completed survey
- Up to **400 credits** for active participation in an online bulletin board or focus group

The exact number of credits for each activity may vary and will be specified in your invitation. Credits are typically posted to your account within 30 days of participation.

5. Rewards Tiers

Credits may be redeemed for One4all Gift Cards according to the following reward levels:

- **50 credits** = £5 One4all voucher
- **100 credits** = £10 One4all voucher
- **400 credits** = £40 One4all voucher

This gift card is redeemable at over 180 popular retailers including **Primark, IKEA, Argos, M&S**, and many more.

6. Reward Distribution

Once the required number of credits is reached, rewards will be issued via email to the address registered with your account within **10 business days**. Credits may only be redeemed for items available on the Community Rewards page and are subject to change at our discretion.

7. Contests and Prize Draws

From time to time, the Organizer may run **contests or prize draws** in addition to or instead of credit-based rewards. These will be clearly identified in invitations and will include a direct link to the applicable contest rules.

8. Program Changes and Termination

The Organizer reserves the right to suspend, modify, revalue, or terminate the rewards program, credit structure, or redemption options at any time without prior notice. If the program is discontinued, participants will have **at least 30 days** to redeem any remaining credits.

9. Account Termination and Forfeiture of Credits

If your account is terminated, deactivated, or canceled—either by you or by the Organizer—all unused credits will be immediately forfeited.

10. No Cash Value or Transferability

Credits have no monetary or commercial value and may not be sold, transferred, gifted, or exchanged under any circumstances. They are intended solely for redemption through the Scent Lounge rewards program.

11. Liability and Disputes

The Organizer will take reasonable care to ensure accurate crediting but is not liable for any errors or omissions. You are responsible for checking your balance and must report any discrepancies in writing within 30 days of occurrence. The Organizer reserves the right to resolve all credit disputes at its sole discretion.

12. Taxes

Any taxes arising from rewards received through this program are the sole responsibility of the participant.

13. Acceptance of rules

Participation in this program implies full acceptance of these official rules. The Organizer reserves the right to amend the terms at any time.

14. Contact

For any questions or assistance related to the program, please contact:
contact.scent-lounge@krealinks.com